



## Becoming a Temiskaming Hospital Patient and Family Advisor



*Quality patient centered  
care close to home*

Complete the Temiskaming Hospital Patient and Family Advisory Committee Expression of Interest Form. Forms can be found and returned by the following methods:

**Online**

[www.temiskaming-hospital.com](http://www.temiskaming-hospital.com)

**Mail or In-Person**

Quality Coordinator  
421 Shepherdson Road  
New Liskeard, Ontario  
P0J 1P0

**Email:** PFAC@temiskaming-hospital.com

**Phone:** (705) 647- 1088 ext. 2613



Join Temiskaming Hospital's  
Committee of  
**Patient and Family  
Advisors**

# Patients First

*Improving health care experiences and outcomes by putting people and patients first.*



## Who are Temiskaming Hospital's Patient and Family Advisors?

Patients, Family Members and Caregivers who are willing to share their personal experiences with Temiskaming Hospital come together to form the Temiskaming Hospital Patient and Family Advisory Committee (PFAC).

## Why are Patient and Family Advisors important?

Temiskaming Hospital is dedicated to providing the best quality patient centered care possible for our community. Patients are the heart of our organization, and as a PFA you will allow understanding of the patient experience to shape the services delivered.

## We are looking for:

- ✓ People who have had recent experience with Temiskaming Hospital
- ✓ Individuals who are passionate about making an impact on the care provided by the hospital
- ✓ Those from diverse backgrounds and areas of the Temiskaming District
- ✓ People who are comfortable communicating (speaking/reading) in English and in a collaborative, respectful committee setting
- ✓ Previous experience on a committee is an asset



## What do our Patient and Family Advisors do?

PFA's bring the voice of the patient to the decision making table. Your valuable insight and improvement ideas become actionable as you work together with health care professionals to:

- ✓ Identify patient needs and concerns
- ✓ Make recommendations to improve patient flow and navigation, care processes and system improvements
- ✓ Provide input and feedback on projects, policies, procedures, educational materials and resources
- ✓ Actively participate in the development of the annual Quality Improvement Plan