

# Life Line



Volume 7, December 2019



**ACCREDITATION  
CANADA**

**175 Days until Accreditation 2020**

## Hospital Highlights – Looking to make a difference in the lives of others... why not send them to a hockey game to watch their favourite team? OK!

It was my utmost pleasure to spearhead this adventure and surprise our patient, Rob Hawkins!

Many details needed to be worked through including transportation, picking up the VIP ticket, and arranging Rob to meet the hockey players. I am happy to say that it all came together in the end.

On September 20th, Rob was able to enjoy the Montreal Canadiens Alumni hockey game with a little help from his escort, Kelly Brandon, RPN.

Two days before the hockey game, I was able to decorate Rob's bedside with NHL decorations, and Montreal colours. I called him to his room and hospital staff gathered in the hallway and presented him his VIP ticket to the game. The tears in his eyes and the loss for words were a sign that I had done my job right! ☺ Melissa Arseneault bought Rob a jersey (as well as 3 sharpies, just in case they ran out) so all of the hockey players could sign it.

A **big thank you** to the Lion's Club of New Liskeard for purchasing Rob's ticket, Temiskaming Home Support driver, Steve, who took Rob to and from the game safely, Jessica Caldwell for arranging for Rob to go to the dressing room to meet the players and get pictures and autographs, and everyone else who contributed through words of support, and kindness.



THANK YOU! It was such a pleasure to see such happiness on someone's face!

~ Kathy Demarce, Social Worker

## Employee Spotlight



**Name:** Cristy Knott

**Department/Job Title:** Risk Management and Project Lead  
**Years of service:** 2 weeks at the Hospital

**Where did you attend school:** University of Waterloo

**What are the top three things you do in your job:** Resolve

Joint Health & Safety Committee items, assist with emergency preparedness, execute/manage capital improvement projects and infrastructure upgrades  
**What do you enjoy most about your job:** Learning new skills

**Why did you choose New Liskeard:** Positive work environment and community centered services

**Where is your dream vacation:** Road trip touring Canada

**What is your favourite food:** Anything on the BBQ

## Statistics Average Occupancy Rate

2014-2018

2018/19

Year to Date

**72%**

**88%**

**98%**

## **Mike Baker, President & Chief Executive Officer Report – Ontario Health Teams**

The Temiskaming Health Team (THT) held its second meeting on November 20, where, among other discussions, it was agreed to move toward community based strategic plans for the THT that would feed into the strategic plans for each of the members. This would allow greater alignment and service definition between members and provide an opportunity to inform the community about the roles of each of the members, demystifying the health care system.

The Deputy Premier and Minister of Health, Christine Elliott, announced the approval of the first Ontario Health team, Mississauga Health Team. A further 23 Ontario Health Teams have been approved and will be announced individually over the next few weeks.

The THT has grown by 33% to 28 members; 18 signed on as Formal Partners (ready to go), with a further 9 signed on as Associate Partners (agree with concept but not ready just yet) and 1 signed on as Supporter. The geography covered by the THT has grown as well, with the Cochrane Family Health Team joining the THT, which has caused us to consider renaming the Health Team to be more representative of the areas included in its membership.

Ontario Health also announced the official transfer of Cancer Care Ontario, eHealth Ontario, HealthForceOntario, Health Shared Services Ontario and Health Quality Ontario. Trillium Gift of Life and the Local Health Integration Networks (LHIN) have not yet transferred. However, the 14 LHIN's have been grouped into 5 regions, with 1 region representing the North East and North West LHINS. The Chief Executive Officer of the North West LHIN (Dr. Rhonda Crocker Ellacott) has been appointed the CEO of both LHINs and the Transitional Regional Lead for our region.

**Anniversary** - December 3, 2019 marks the 40th year that Temiskaming Hospital has been at this site. Watch for some special celebrations throughout the coming year, including the Birthday cake celebration that was held on December 3.

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### **Andrew Brown, Chief Financial Officer/Director of Corporate Services Report –**

Funding was recently announced for small and medium sized hospitals in Ontario to help address capacity issues. The Temiskaming Hospital received an additional \$202,000 in funding for the 2019/20 year. As a result, the Hospital's forecasted deficit has been reduced to \$93K. Costs relating to our increased occupancy – additional staffing, patient meals, housekeeping and laundry supplies, and drug and medical supply costs – have continued to challenge attempts to balance the budget. All staff are encouraged to bring forward cost saving ideas to their team leader or manager.

We are happy to welcome Cristy Knott to the Temiskaming Hospital team. Cristy comes to the Hospital from Georgia-Pacific, where she was the Environmental Manager. Cristy will be coordinating the Hospital's risk management program, overseeing health and safety, and managing capital projects.

All three "Wave 1" sites of the ONE Meditech Expanse project went live with their new system in October. As with any transition of this magnitude there were some challenges but overall the implementation has gone very smoothly. This was the first Canadian multi-organization Meditech Ready implementation in Canada. The project results to date are very positive – 346 standardized, shared order sets; 94% standardization of all nursing and allied health documentation; 4500 standardized drugs (without a shared formulary); and the development of regional policies and procedures amongst other standardizations. The second wave of the implementation will include Temiskaming Hospital and the remaining hospitals within the North East LHIN.

### **Erin Montgomery, Chief Nursing Executive/Director of Patient Services Report – New Visiting Specialist - Physiatrist**

I am pleased to announce that Dr. Kevin Hsu - physiatrist - will be providing specialty outpatient clinic services and inpatient consultations (while onsite) at Temiskaming Hospital which commenced November 21-22, 2019. Dr. Hsu holds a Doctor of Medicine from McMaster University and completed his Physical Medicine and Rehabilitation residency at the University of Toronto. He is currently an associate staff physiatrist at West Park Healthcare Centre and Humber River Hospital.

### **Integrated Mental Health and Addictions System Navigator**

The Hospital and the Canadian Mental Health Association (CMHA) have been collaboratively working towards the implementation of an integrated mental health and addictions system navigator position, located within the Hospital. The position, commencing December 2, 2019 will be focused on improving transitions of care for patients with Mental Health and Addictions from hospital to the community setting.

Key roles and responsibilities will include:

- Support for patients with mental health and addiction conditions presenting in the Emergency Department in an effort to redirect and connect (where appropriate) to community based resources/supports as an alternative to hospital admission.
- Support assessment and discharge planning for admitted patients improving transitions of care.
- Develop common care/communication/intervention plans for high risk/high use individuals
- Provide follow up phone calls for patient discharged from hospital and high risk patients presenting to the Emergency Department
- Promote community based services and access
- Further Rapid Access to Addiction Medicine (RAAM) strategies and pathways for those most in need of rapid access to addiction medicine both at the hospital and in the community.
- Make recommendation and assist in defining/develop proactive joint response with OPP, as a second phase of initiative.

### **Diagnostic Imaging Registration**

Starting Monday December 9th 2019 – patients coming to the hospital for a Diagnostic Imaging Test during regular office hours will be registered directly in Diagnostic Imaging. This is one of many improvements currently occurring within the department to improve the quality of patient experience at Temiskaming Hospital. This change will also allow for improves workflows in the department. Thank you to the Diagnostic Imaging and Registration teams for their hard work during the transition.

### **Time to Remember Service**

Led by the Hospital's Activity Coordinator, our annual Time to Remember services took place on November 21, 2019. This is an event whereby families of loved ones who have passed in hospital are invited to gather together in remembrance. Clergy and Hospital staff are involved in the service, families are asked to place a flower in the "garden" to honour their loved one and beautiful songs are played by our very own staff. *Continued on page 3...*





## Temiskaming Hospital celebrates staffs' years of service

Staff appreciation was flying at the Temiskaming Hospital on October 17, as 91 employees received service milestone awards.

Employees were recognized for achieving milestones for 5, 10, 15, 20, 25 and even 30 years of service.

The milestones awarded totaled 1,145 years of service.

"We have great staff here," touted Mike Baker, President & Chief Executive Officer of the Temiskaming Hospital. "At a time when people easily and frequently move through jobs and careers, it is amazing to have 8 people being recognized for 20 years, 6 for 25 years and 8 more recognized for 30 years of service."

"A special thank you to Anne Kunkel, Arlene Hearn, Donna Perry, Doris Maille, Joanne Charpentier, Lise Gervais, Patricia Laferriere and Sylvain Villeneuve for achieving their 30 year milestone."



Pictured left to right: Mark Tysick presenting Brad Sauve with his 15 year award, Andrew Brown presenting Joanne Charpentier with her 30 year award, Lisa Poeta and Andrew Brown presenting Sandra Peddie with her 15 year award.



Pictured left to right: Andrew Brown presenting Mike Scott with his 20 year award, Jessica Stewart and Lisa Poeta presenting Teresea McGuire with her 20 year award, and Sarah Boucher receiving her 5 year award from Mark Tysick.

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### Departmental Highlights – French Language Services – Lisa Poeta – Human Resources Manager

The Hospital is currently in the final stages of completing an Application for the Designation of French Language Services and would like to thank all of those who have participated in this project, including the French Language Services Committee. Being able to access health services in a patient's native language is critical to quality of care and error reduction. The plan being developed as a result of this project will ensure that mechanisms are in place to safeguard the provision of French language services within the Hospital in order to best serve our Francophone community members. Much is already in place and will continue to be improved upon as the Hospital continues to examine its French Language offerings. Any inquiries related to this project can be directed to Lisa Poeta, Human Resources Manager.



From Left, Dr. V. Dubois, Dr. C. Blount, Cyndia Pearson, Dr. S. Siddique, Erin Montgomery. Article on page 4.



### Departmental Highlights – Discharge Planning – Mark Tysick – Clinical Nurse Manager

The importance of Discharge Planning cannot be overstated. Starting from a patient's admission, early identification and assessment to coordinate and plan for discharge occurs in collaboration with patients, families, and the health care team. Temiskaming Hospital's Discharge Planning role ensures implementation of a plan of care for discharge that enhances transition of care and efficient use of hospital and community resources. We are pleased to acknowledge Coleen MacNeil and Sylvie Bailey who work tirelessly to facilitate smooth and effective transitions of care to the community setting and our close relationship with the NE LHIN-Home and Community Care as we continually look for opportunities of process improvement.

### Erin Montgomery, Chief Nursing Executive/Director of Patient Services Report Continued – Pertussis Outbreak

The Temiskaming Health Unit has been investigating a number of recently confirmed and probable cases of pertussis in individuals who reside in the Temiskaming Shores area. Exposures have been reported at École Catholique Sainte-Croix, École Catholique St-Michel, and École Secondaire Catholique Sainte-Marie. As of November 20, 2019, there have been no patients admitted to hospital with confirmed pertussis. A total of 25 suspected cases have been identified with 4 positive, 14 negative and 6 pending results. Diligence in the following practices pertaining to potential Pertussis cases includes:

- Identification of probable cases for Pertussis through sign and symptom recognition
- Ensuring the use of isolation precautions for potential Pertussis cases or patients presenting with respiratory symptoms potential for infectious etiology
- Adequate specimen collection to identify infectious agent and rule out Pertussis
- Reporting of potential cases for Pertussis to Temiskaming Health Unit as soon as possible
- Communication with staff and providers ensuring up to date Tdap (tetanus, Diphtheria, Pertussis) Immunization

Temiskaming Hospital will continue to work collaboratively with the THU to perform infection prevention and control practices and assist in case management to ensure the safety of patients, staff and our community.

## Employee Spotlight



**Name:** Lisa Marie Poeta  
**Department/Job Title:** Manager, Human Resources, Occupational Health, Health Information and Registration  
**Years of service:** 3 years  
**Where did you attend school:** Nipissing University  
**Top 3 things you do in your job:** That's a large basket, but the 3 that jump out this week are labour relations, recruitment and retention and currently, learning about my new role in Health Information and Registration (Thanks to all those who have been guiding me along the way!)

**What do you enjoy most about your job:** *That every day is different and that I am able to work with multiple departments and see how they work and connect as a whole.*

**Why did you choose New Liskeard:** *Met a boy from Englehart ...*

**What would be your second career choice:** *Fiction Author – if I had the skill/patience. Tired it once, found out I had neither.*

**Dream vacation destination:** *A cottage with a pile of great books. Muskoka, Hawaii, Pacific Islands, don't care where, just beautiful scenery and some quiet time.*

**Favourite food:** *Temiskaming Hospital Cafeteria Fries and Quesadillas of course! And veggie sushi – especially the kind with spicy mayo.*

## Welcome Announcement

Over the past two months, we have welcomed new faces to our team.

Andrew Moore, Lab Assistant/Technician  
 Cristy Knott, Risk Management & Capital Project Lead  
 Leon Paul, NFS Porter  
 Megan Mohninger, Lab Assistant/Technician  
 Michelle Caron, DI Secretary  
 Noelle St-George, Registered Nurse

### Registered Nurse Student

Shelby Olson  
 Krista Maguire  
 Shawnisty George

### Students

Dr. Spencer Wilson, Resident  
 Vicky Wiltshire, Physician Assist.  
 Monica Audette, Midwife  
 Emilie Runnals, Nurse Practitioner  
 Catherine Contant, Speech Therapy  
 Amy Boileau, Pharmacy

### Medical Student

Alexandra Davidson  
 Jennifer Gray  
 Olivia Friesen  
 Karen Letourneau-Hooper

### Coop Student

Emma Rivard  
 Emily Walton

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### Mike Baker, President & Chief Executive Officer Report continued

**CAT Scan Foundation** – We would like to thank the members of the Board of Directors of the CAT Scan Foundation for their commitment and contribution to the operation of the CAT Scan. The Foundation members manage the fund raising and the funds that are used to offset some of the operating costs of the CAT Scan. This year the Board raised its contribution to \$165,000. Thank you to community members; Chair, Sharron Graydon, George Kemp, Laurie Mageau-Wilson, Maurice Landriault, John Wilson, Patricia Willard-Inglis, Jack Birch and Steven Alexander for their vision and support of hospital operations.

**Town Hall Meetings** – The second round of Town Hall meetings were held 28th and 29th of November. The Agenda included a variety of topics, including Ontario Health Teams, Operating Results for 2019/20, Hospital Annual Planning Submission for 2020/21 (the budget), Update on the Digital Strategy, ALC & Occupancy challenges, Patient and Family Engagement and Accreditation! There was 49 people in attendance at the Town Halls.

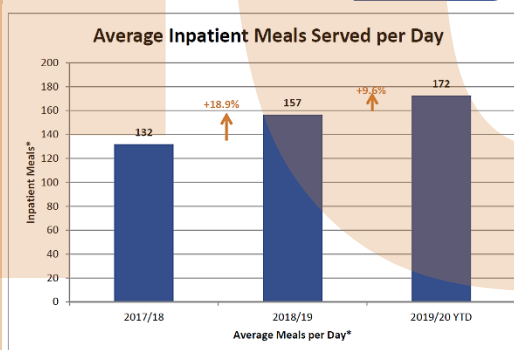
### Angels of the Shore

On a hill over Lake Temiskaming  
 I stayed to hear the angels sing  
 Their healing touch and gentle care  
 Assured me of compassion rare  
 They have no wings – no halo found  
 Just a sign: white H on a blue background  
 It's never too late – they turn no one away  
 No question of means or ability to pay  
 In pain and fear I arrived that day  
 I said that I hurt, and they asked me to stay  
 My heartache became their personal plight  
 Just one more miracle for these angels that night  
 I now thank these angels and my Lord above  
 For their knowledge, dedication, but most of all love  
 Nurses and doctors and therapists took part  
 THANK YOU, I'LL REMEMBER WITH EACH BEAT  
 OF MY HEART

*In Awe and Admiration, R. Hamilton Umphrey – Written in 2010*

Robert is patient who is very grateful for the care that he received from TH this past summer. The poem that he wrote over a decade ago still applies and is happy to share. ~ Dr. Celine Léger-Nolet

### Statistics Alternate Level of Care Occupancy Rate



\*estimate, based on 3 meals per day

**\*\*Note:**  
 These statistics do not include outpatient meals or snacks.

### People Appreciation

Upcoming celebrations:

Activity Professionals Week:  
 January 20-24

Cardiac Rehabilitation Professionals  
 Week: February 10-14

Social Work Professionals Week:  
 February 2-6

Pharmacy Awareness Month: March  
 Health Information Professionals  
 Week: March 16-20

Dieticians Week: March 16-20

### Best Wishes to Dr. Siddique and Welcome Dr. Frenette

Temiskaming Hospital's surgical program provides quality services and care close to home, including two general surgeons providing regular service to our community. Dr. Saquib Siddique, who provided service to Temiskaming Hospital for over 4 years, has recently relocated. We welcome Dr. Adam Frenette who will be working with Dr. Khaled Elgadi (Chief of Service), providing regular monthly surgical and consultative services. We would like to thank Dr. Elgadi for his ongoing dedication, leadership and commitment to our community, wish Dr. Siddique well in his future pursuits, and welcome Dr. Frenette to Temiskaming Hospital.

### Newsletter Editorial Team:

Mike Baker Patrick Rieux  
 Carla Scott Jackie Holtz

Suggestions and comments are welcomed, please email [jholtz@temiskaming-hospital.com](mailto:jholtz@temiskaming-hospital.com)

Temiskaming Hospital  
 Life Line

421 SHEPHERDSON ROAD  
 NEW LISKEARD ON P0J 1P0

TEL: 705-647-8121 BUS. LINE: 705-647-1088 FAX: 705-647-4154



**Dr. Glenn Corneil, Acting Medical Officer of Health, Timiskaming Health Unit**  
**In Support of Influenza Vaccination**

The burden of influenza is significant. It is estimated that there are 12,200 hospitalizations and 500 deaths in Canada every year which occur disproportionately in those with additional risk factors. Children less than 2 are one third of hospitalizations. Pregnant women are considered to be at increased risk as changes to the immune system and body make them more vulnerable to developing complications from influenza infection. The risk of influenza-related hospitalization increases with the length of gestation. Vaccination of pregnant women also protects their newborns from influenza and related hospitalizations.

The importance of the influenza vaccine can be dismissed by the public and even Health Care Workers (HCWs). It presents a challenge to get past the perception that vaccines need to be 100% (or nearly 100%) to be effective. Low vaccine effectiveness can still prevent thousands of cases. Though the severity of influenza infection varies from season to season, the burden of illness is greatest in those 65+ every season. Transmission of influenza between infected HCWs and their vulnerable patients results in significant morbidity and mortality.

- The probability of hospitalization for influenza is 3x higher in people with diabetes than in the general population.
- In people with cardiovascular disease, systemic respiratory infections—which are frequently caused by influenza viruses—increase the risk of stroke and heart attacks 3- and 5-fold respectively in the 3 days following the onset of infection.

**Key Points to Remind the Public/Patients – HCW Recommendation is Important**

- The flu vaccine can't make you sick; there is no live virus in it. Many respiratory viruses with similar symptoms circulate at the same time as influenza. If you get sick and are vaccinated, you may not have the flu.
- The flu vaccine is very safe; mild injection site reaction is the most common side effect.
- Even when there is a poor match to circulating strains, the flu vaccine provides some protection and helps prevent serious complications.

**2019-2020 Northern Hemisphere Influenza Vaccine Composition and Products**

	Eligibility	Strains
<b>QIV Product:</b> <ul style="list-style-type: none"> <li>• Flulaval Tetra or Fluzone QIV for those age 6 months and older</li> <li>• Afluria Tetra QIV will be distributed to Pharmacies</li> </ul>	<ul style="list-style-type: none"> <li>• Anyone 6 months and older who lives, works, or goes to school in Ontario</li> <li>• Pharmacists can only immunize those over five years</li> </ul>	A/Brisbane/02/2018 (H1N1) pdm09-like virus A/Kansas/14/2017 (H3N2)-like virus B/Colorado/06/2017-like virus B/Phuket/3073/2013-like virus
<b>TIV Product:</b> <ul style="list-style-type: none"> <li>• Fluzone High-Dose (HD-TIV) for those <b>65 years and older</b></li> <li>• This product will not be available at Pharmacies</li> </ul>	<ul style="list-style-type: none"> <li>• Anyone 65 years of age and older</li> <li>• Given the burden of disease with Influenza A (H3N2), this is the <b>preferred</b> vaccine choice for this age group but adequate protection can be achieved with the QIV</li> </ul>	A/Brisbane/02/2018 (H1N1) pdm09-like virus, A/Kansas/14/2017 (H3N2)-like virus and B/Colorado/06/2017-like virus

Information on Ontario's Universal Influenza Immunization Program can be found at:  
<http://www.health.gov.on.ca/en/pro/programs/publichealth/flu/uiip/>

**Anticipation for the 2019-20 Influenza Season in Ontario**

- The historical pattern of 'alternating years' of H1 and H3 dominance is no longer the case and it is unclear the extent to which H3 will occur.
- There is potential for a return of influenza B activity after a heavy B season in 2017-18 and no activity in 2018-19.
- H3N2 viruses have presented an increasing challenge for vaccine virus selection due to frequent changes.

To date, The Temiskaming Hospital Foundation-Care Close to Home has raised  
**\$4,674,150** of our **\$6,500,000** goal  
 Thank you to all donors

## Donor Highlights



The Knights of Columbus have donated \$3,000 to our Gastro-Sponsorship Fundraiser. With this donation, we have raised 60% of the \$38,000 needed to purchase this critical piece of equipment for Temiskaming Hospital.



Through a grant application awarded by The Temiskaming Foundation, the Temiskaming Hospital Foundation was able to purchase a Patient Transfer Device (pictured) which reduces the number of workers needed to move a patient from two to one and protects the safety of both our patients and staff

Other donations made to the Temiskaming Hospital Foundation include the New Liskeard Lions Club who donated \$6000 bringing this year's total to \$12,000. To date, the New Liskeard Lions Club has donated over \$36,000 to Care Close to Home. The Earlton Lions Club made their final \$10,000 donation of their \$50,000 pledge. Thank you to all donors!

## 2019 Holiday Season Wish List



Automated Blood Pressure Monitor  
**Cost: \$5,500**



IV Pump with Poles  
**Cost: \$5,000**



Patient Bed with enhanced patient monitoring  
**Cost: \$10,000**

The holiday season brings families and friends together and provides much-needed time to reflect and give thanks for the many wonderful things that we have in our lives. This holiday season, consider donating to the Temiskaming Hospital Foundation. Your gift will help to purchase life-saving medical equipment that will make a difference in the lives of every member of the community.

**How to Donate- In Person:** Temiskaming Hospital Foundation Office **By Phone:** 705-671-1088 Ext. 2030  
**Online:** [www.temiskaminghospitalfoundation.org](http://www.temiskaminghospitalfoundation.org)



**Weeneebayko Area Health Authority (WAHA) Visit – Eighteen members of WAHA joined us for a tour on 08-Oct-19.**



The group was comprised of the Executive Team of Weeneebayko Area Health Authority and Health Directors of Mushkegowuk Region, which includes all communities in the James Bay area, including Peawanuk, Attawapiskat, Fort Albany, Kashechewan, Moosonee and Moose Factory. The team was in Elk Lake for a strategic planning retreat and asked to tour our hospital. They were impressed with our floorplan, the relationship with Mino M'Shki-ki Indigenous Primary Care and the general great vibe felt from the staff in our building. They were particularly interested in the one floor concept and the integration of many services in one building as they move to build a new hospital in Moosonee in 2025 to replace the current hospital at Moose Factory that predates the 1950's.

Lynne Innis, President and CEO of WAHA later wrote, "We all enjoyed the visit and hope to use your Hospital as our vision in building our new hospital and new Indigenous Primary Care Team.

Our board meetings and strategic planning will happen in the New Year and I have suggested to our Board that we visit."

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***A message by Temiskaming Hospital Palliative Care***



**"Tree of Life"**



If you look in the corridor near the nursing station, beside the Hospice Suite of the Temiskaming Hospital, you will find a tree decal that has been placed on the wall which is symbolic of the many bulbs that have been illuminated in memory of friends, family and loved ones. The bulbs will remain on the Tree until January, while the **"Tree of Life"** decal will remain on the wall year round. The **"Tree of Life"** has become a symbol of life and hope, and provides an opportunity to honor and remember loved ones as we lit a bulb in their memory, by making a donation in any amount to hospice palliative care. Donations help support your local hospice palliative care program which is integrated with your local hospital. If you would like to become a volunteer or would like more information about the services provided please call: 705-568-2135 / 705-679-4261





## Holiday Season Message



It has been a busy 2019, with many challenges and many opportunities. Your hard work, compassion and professionalism have provided our community with the care they so richly deserve.

Some of the most important highlights this year include; the implementation of the Non-Urgent Patient Transfer service with Platinum, the preplanning stage of the ONE Initiative that will upgrade our current Meditech record system, improved internal and external communication with the initiation of the Town Hall Meetings, the formalization of the Life Line Newsletter, taking a leading role in the filing of the Temiskaming Health Team as part of the Government's Ontario Health Team strategy, and the re-installment of the Staff Service Award system that recognized 1,145 years of service. In addition, through the strength of our relationship with the community, the Foundation hit \$4.7M in fundraising this year, a significant accomplishment in a relatively short time and in a relatively small community. Our Auxiliary continues to be active in providing much needed funding for the Hospital as well as volunteer services for patients and in running the gift shop. The CAT Scan Foundation again increased its financial contribution this year towards the operation of the CT Scan equipment.

The number of health care partners locating in the hospital has increased again this year, resulting in improved patient care and easing the issues patients have in navigating health care services. The previous year marked the return of Community Cancer Care and the addition of the Alzheimer Society, while this year, the Keepers of the Circle signed an agreement to locate a day care at the Hospital and the Mino M'shki-ki Indigenous Primary Care Team held their Grand Opening in June. In addition, the Specialty Clinic welcomed Dr. Vijay, a new ophthalmologist and expanded to welcome physiatrist, Dr. Hsu. Dr. Frenette joined our surgical staff. Physician recruitment continues to show strong results with 21 of 22 positions filled.

So thank you to all Staff, Professional Staff, Board, CAT Scan Foundation and Hospital Foundation Boards, Volunteers and Auxiliary for all you do!

On behalf of a grateful community and Board of Directors, have a safe and healthy holiday season filled with family and friends and warm memories.

*Bruce Hawkins*

Dr. Bruce Hawkins, Chair of the Board of Directors

*Mike Baker*

Mike Baker, President & Chief Executive Officer

### Secret Santa for ALC's: Let's Make Some Smiles!

As you know, we currently have 32 ALC patients in house. We are their home now until they are discharged to a long term care home.

In keeping with the Holiday Season, and the season of giving, I have taken on the initiative to do a Secret Santa for these patients. **ANYONE CAN PARTICIPATE, BUT PLEASE, IF YOU TAKE AN ORNAMENT, MAKE SURE YOU FOLLOW THROUGH WITH BUYING THE GIFT.**

Thanks

**Maximum cost: \$20 NO USED ITEM(S)**

**Maximum total of items: 3 per patient (can be 1 or 2, depending on cost)**

#### HOW IT WORKS!

There will be a paper cut out of an ornament on each ALC communication board with instructions on how the program works. Write list on paper ornament.

Each patient will have a number coordinating with their name (no actual names will be visible on the ornament for confidentiality purposes) Completed lists will be placed on the **ALC TREE** at **med/surg**

People can take **ONE** ornament from the tree, purchase the item(s) listed on the ornament, and place the ornament and unwrapped gift in a designated box at **MED/SURG printer room**

**Gifts MUST be dropped off BEFORE Dec 18<sup>th</sup>!**

Gifts will be wrapped and handed out to the ALC patients throughout December as gifts arrive.

**Let's bring some joy to those patients who need a little smile!**

**MERRY CHRISTMAS!!**

A special **THANK YOU** to Kathy Everingham, Mary-Lou Lauzon and Sarah Uttley for the beautiful Christmas decorations they spent time hanging throughout the nursing departments.

### Christmas Coffee Break

**Wed. December 18, 2019  
2:00-3:00 pm**

*Please join us in the cafeteria to enjoy refreshments and treats as we celebrate the Holiday Season!*

