

Annual Report on Accessibility 2019

Executive Summary

The Accessibility for Ontarians with Disabilities Act (AODA) 2005 has set a path for public sector organizations such as Temiskaming Hospital to become fully accessible for persons with disabilities by the year 2025. Based on the standards described in the Integrated Accessibility Standards Regulation (IASR) 2011, Hospitals are to make themselves accessible in 5 (five) different areas: Customer Services, Employment, Communication and Information, Transportation and Built Environment.

Temiskaming Hospital is dedicated in providing equal treatment to people with disabilities with respect to the use and benefit of services, programs, goods and services.

Temiskaming Hospital's multi-year accessibility plan is available for viewing on The Hospital's website at www.temiskaming-hospital.com. This report is also available in alternate formats or with communication support, upon request.

Achievements to date:

- As per AODA Standards / Regulation Reference O. Reg.191/11, s. 14 organizations are required to ensure internet and intranet websites and web content conform to WCAG 2.0 guidelines (Web Content Accessibility Guidelines). Temiskaming hospital's website was audited and found to be compliant.
- Developed multi-year accessibility plan (2015-2020)
- Included Integrated Accessibility Standards Regulation (IASR) work plan into our accessibility plan to ensure legislative compliance
- Completed environmental scan to identify barriers,
- Identified goals to be achieved for 2015-2020
- Acquire an additional 2 bariatric wheelchairs
- Replaced main entrance with double sliding door
- Improved way-finding for visually impaired through the use of high color contrast tape on glass doors, walls and floors
- Installed accessibility access buttons in the public washroom in the Emergency Department and the clinics area.

Work in Progress:

- Installing touchless soap dispensers in all washrooms, as touchless dispensers require zero force to operate and can be used with one hand
- Install high rest area chairs in medical/surgical corridor

Looking ahead to 2020:

- Systematically replace current faucets with touchless faucets in public washrooms

If you have any questions about the plan, or need this information in another format, please contact us at (705) 647-1088 ext. 2171 and tell us what you require. We will be happy to assist you.