



# 2016-2017







## TABLE OF CONTENTS

Foundational Statements.....	1
Board Chair Report .....	2
Medical Advisory Committee Report .....	4
Professional Staff Executive .....	4
Report from the Hospital Auxiliary .....	5
A Report from the Foundations .....	7
Board Committee Structure .....	8
Board of Directors .....	9
Patient Services .....	10
Statistical Reports.....	11
Audited Financial Statements.....	Appendix A

## FOUNDATIONAL STATEMENTS

### **Our Purpose**

To be a caring, innovative, community hospital,  
engaged with our patients, community and partners.

### **Mission**

Quality patient centered health care and  
education close to home.

### **Vision**

To be a role model for northern rural health care.

### **Values**

Leadership

Excellence

Accountability

Team Work

Respect

Social Responsibility

Safety

## MESSAGE FROM THE BOARD CHAIR

**DR. BRUCE HAWKINS**, Board Chair



I am pleased to have this opportunity to report on Temiskaming Hospital's activities and status for the 2016/17 fiscal year. The hospital has been blessed with over 85 volunteers this past year and, without their dedication, the hospital could not function as effectively as it has. Our Foundations, the Temiskaming Hospital and CAT Scan Foundations, continue to contribute to the well-being of our institution through their positive influence on morale and to the financial well-being of the hospital. The community support to the recently launched Campaign to raise monies for equipment purchases and updates has impressed the Board. The Board has also been pleased

with the survey results of patients attending as they continue to be positive with respect to the care received and that much of it can be delivered close to home. The recent addition of Virtual Critical Care, to assist our local team in handling urgent situations via 24/7 on-call consultations through a team in Health Sciences North in Sudbury, has resulted in a significant drop in transfer of patients by land or air and allowed them to receive the required care within their own community. The hospital has also been using video conferencing with specialists to reduce travel demands on patients. Technology is improving the delivery of health care.

The Trustees deserve recognition as well for their dedication to the running of the hospital through their donation of time and expertise. Volunteering does not have any financial reward but recent studies have revealed that it may have an even more positive effect on one's health than exercise or diet! The hospital is always looking for new volunteers so do not hesitate to offer your services.

In reviewing this report you will note how the hospital has operated over the past year, some highlights of its activities and the sound financial status of the organization. This has not come about without challenges as we have now gone through two voluntary operational reviews resulting in reduction of costs, rationalization of staff without any forced loss of employment and maintenance of the existing level of service. It is our hope that we will not have to cut any services in the future due to funding shortfalls.

This past year saw another accreditation visit from Accreditation Canada and, as you may have noticed by our banners at the entrance, an Exemplary Status was granted to Temiskaming Hospital. By all their measures our hospital is performing very well and offering excellent care to the residents of Temiskaming. Credit is due to the excellent staff and management working at the hospital.

Our Strategic Plan is formulated for the next three years and its theme is one of Care Close to Home. As mentioned above, much of the care required in our community can be offered close to home and is in keeping with the recent changes from the Ministry of Health and Long Term Care focusing on Patients First. More efforts are being made to collaborate with other local agencies to consolidate care locally, which is in the best interests of the public. Surveys indicate that people prefer to be in their own home and do better in their own home.

It has been a privilege to work with a number of teams: dedicated volunteers, an excellent professional staff, The CT and Hospital Foundations, devoted senior management and the Board of Trustees. I am honoured to have had cooperation and confidence from all corners of the institution and look forward to ensuring that Temiskaming Hospital continues to provide the care the community has come to expect. I would like to mention Ron Scriven as a mentor, as he has provided me with wise counsel during my first year as Chair, and Pat Willard-Inglis and Deborah Murray who have filled in for me during my occasional absences. Thank you to all.

Sincerely,

Bruce Hawkins O.D.  
June 19, 2017



### 2016/2017 Board of Directors

From left to right: Back Row – Marc Martin; Deborah Murray; Maurice Landriault; Margaret Beatty, Secretary; Dr. Nichole Currie, President of the Professional Staff; John Bernstein; Erin Montgomery, Director of Operations/Chief Nurse & Health Professions Officer. Front Row – Bruce Hawkins, Board Chair; Patricia Willard Inglis, Treasurer and Vice Chair; Ron Scriven, Immediate Past Chair. Missing from the Photo: Dr. Femi Olokodana, Chief of Staff; Dr. Khaled Elgadi, Vice-President of the Professional Staff/Senior Advisory Physician; Richard Beauchamp.



# MEDICAL ADVISORY COMMITTEE REPORT

**DR. FEMI OLOKODANA**, Chief of Staff



It is hard to believe that one year has gone by since I was appointed as Chief of Staff for Temiskaming Hospital. I would like to thank the Medical Staff for the opportunity to serve as your Chief of Staff, it's been wonderful. I've relied on support from Senior Medical Staff, especially the immediate past Chief, Dr. Elgadi, and members of the MAC over the past year. Dr. Hurtubise and Dr. Blount have provided valuable guidance and advice on challenges that a Chief of Staff faces.

It has been a wonderful year with significant progress. I'm delighted with the opening of the Hospice Palliative Care Suite on January 11, 2017. The financial support from the Beverly-Ann Boros family helped make this possible. The suite has made an impact to many patients and their families since it opened. Thank you to everyone who worked very hard on the Hospice Palliative Care Suite.

We have kept our Emergency Room opened throughout the year, despite the difficulty in terms of scheduling of physicians, with the use of HFO locums and extra shifts picked up by our Active Staff. Thank you to the ER doctors for your support. We continue efforts to recruit new physicians to the area.

The new CT Scanner was placed in-service on February 21, 2017 refreshing the 64-slice machine with the latest technology 128-slice machine. Patient radiation exposure is decreased significantly from the previous unit. The team of Radiologists are excited and so are the physicians, patients and community. Approvals have been received to move forward with the purchase of a new ECHO machine. The 2017 Radiothon raised funds to go towards the purchase of a new mechanical ventilator.

The Great Northern Family Health Team has moved into their new medical building.

My focus, since becoming the Chief of Staff, is the relationship between the medical staff and administration in terms of communication. This continues to be challenging and a work in progress. We will continue to strive to improve communication knowing that when there is breakdown in communication, between administration and medical staff, it is only patients who suffer. As physicians, the last thing we want is anything that would impact patient care negatively.

I look forward to serving as your Chief of Staff for a second year.

## PROFESSIONAL STAFF LEADERSHIP

### EXECUTIVE

Chief of Staff:	Dr. Femi Olokodana
President:	Dr. Nichole Currie
Vice-President:	Dr. Khaled Elgadi
Secretary:	Dr. Patrick Logan

### CHIEFS OF SERVICE

Anesthesia:	Dr. Chris Blount
Dentistry:	Dr. Rick Caldwell
Emergency/Special Care:	Dr. Jean Corbin
Medicine:	Dr. Colleen Davies
Obstetrics/Gynecology:	Dr. Steve Sears
Surgery:	Dr. Khaled Elgadi

### MEDICAL DIRECTORS

Diagnostic Imaging:	Dr. Evan Roberts
Laboratory:	Dr. Michel Bonin

### CLINICAL ADVISORS

Cardiopulmonary Program:	Dr. Andre Hurtubise
Day Medicine Program:	Dr. Andre Hurtubise
Rehabilitation	Dr. Don Davies
Long Term Care	Dr. Don Davies
NOSM Liaison	Dr. Stacy Desilets

# HOSPITAL AUXILIARY REPORT

DIANE CHARTRAND VACHON, *President*



The Auxiliaries are very proud of their accomplishments throughout the year to support the Temiskaming Hospital. The Auxiliary continues to be involved as volunteers in many areas, including ER, Day Medicine, and Hairdressing.

The Gift Shop, our main source of revenue, is always managed by volunteers. The Annual Raffles and sale of Nevada tickets are also a significant source of income. In October the Auxiliaries took part in a fundraising for the Campaign Care Close to Home by selling pictures (prints) from Hugh Mackenzie. Profits from the sales were given to the Campaign.

At our Annual Appreciation Dinner last year, I mentioned that we were looking into new ways to recruit volunteers (Cable TV, Facebook, Local News Paper and Posters). The use of all these different methods has proven to be quite successful. We are pleased to report that this year we have added 7 new volunteers to our list. We extend a very warm welcome to all these volunteers, and thank them for their generosity.

At our October meeting last fall, we were given a presentation by our CEO, Margaret Beatty, on a possibility of setting up a Coffee Bar that would be managed by our volunteers. The project was reviewed and studied by our members. Our main concern was the fact that we already serve coffee and tea at the Gift Shop. For that reason, the project was not too appealing to our volunteers. However, our members were not totally against the idea if food would be added to the list. This would be an added convenience to the families visiting their loved ones, as well as to the hospital staff. One possibility that was given consideration was to have light lunches served in the cafeteria by our members at lunch time when the Gift Shop is closed. The project is still being look into by Erin Montgomery.

At that same meeting, we were also asked if we would be interested in a wall mounted display cabinet outside the Gift Shop. This idea was received positively by our members. We are very thankful for this new addition and find it very practical and useful. I have received a lot of compliments for the display from visitors and staff.

In November 2016, six delegates attended the HAAO Convention in Toronto. The theme was: No one is an Island. Our Guest speaker was Amy Cuddy, PhD., a social psychologist and professor at Harvard Business School. Her studies showed how our body language speaks not just to others, but also to ourselves. The round table discussions are always a great success, giving everyone the opportunity to share with others their ideas and their concerns. While we were at the convention, we learned that our good friend and dedicated volunteer, Nonie Hamilton, had passed away. Nonie had been a Provincial Life Member since 2005 and was still a very active and devoted member. She was the kind of person that was very knowledgeable and helpful. Whenever a question on procedures would arise in a meeting, Nonie would always have the correct answer! She is greatly missed by all the members.

The list of requested Items to be purchased by the Auxiliary for the hospital has not yet been presented for the year 2017.

The Auxiliaries voted again this year to give four \$1,000 bursaries to post-secondary graduates pursuing their education in the medical field. Two students from both schools Temiskaming District Secondary School and Ecole Secondaire Catholique Ste-Marie will each receive a \$1,000 bursary.

The Auxiliaries continue to provide funds for long term patients to help purchase material for different activities, including flowers and gifts for special events.



An article in the local News Paper written by Darlene Wroe was a great way to promote our Volunteer program and also to inform the community of our involvement and contribution to the Temiskaming Hospital. The article highlighted the fact that giving a bit of our time truly helps make our hospital a better place for patients and family.

Four delegates will be attending the Spring Conference in Blind River. The theme of this year's conference is Celebrate the Past. We are looking forward to this Conference and are confident this will again be very interesting and helpful to our members.

A Volunteer Appreciation Dinner was held on April 27th, 2017. Thank you to the Hospital Board for this encouraging gesture and continued support.

The Auxiliary continues to provide funds for long term patients to help purchase material needed for different activities and flowers or gifts for special events.

The Auxiliary has agreed to take part in the Temiskaming Hospital Campaign "Care Close to Home". They will be recognized for their support and will be on the list of Donors.

A Volunteer Appreciation Dinner was held on April 20, 2016. Thank you to the Hospital Board for their support and encouraging gesture.



## A REPORT FROM THE FOUNDATIONS

### GEORGETTE SAXTON, TEMISKAMING HOSPITAL FOUNDATION CHAIR



The Care Close to Home campaign to raise 6.5 million dollars was officially launched on October 20, 2016. This 5 year campaign will play an essential role in ensuring that we are able to purchase needed equipment and make upgrades. Having modern equipment and facilities is critical as we are committed to continuing to provide the highest quality care to our patients and their families, **close to home**. The Ministry of Health and Long Term Care does not fund hospital equipment such as beds, diagnostic, or surgical equipment. To date, donors have generously contributed and/or pledged 3.5 million dollars. During 2016-17, the Foundation transferred funds to the Temiskaming Hospital in the amount of \$604,195 towards the purchase of medical and diagnostic equipment.

The Radiothon to raise funds for the mechanical ventilator was very successful. We surpassed our \$10,000 goal by \$17,150.

An Open House was held on April 4, 2017 to showcase the new CT Scanner, echocardiogram, and chemistry analyzer.

The Foundation supported the Beverly-Ann Boros Palliative Care Suite renovations in the amount of \$22,866.

I would like to extend thanks to the donors, directors, committee members, and volunteers for their generous contributions to the campaign.

Georgette Saxton,  
Temiskaming Hospital Foundation Chair



### GEORGE KEMP, TEMISKAMING HOSPITAL CAT SCAN FOUNDATION CHAIR



On behalf of the Board of Directors for the Temiskaming Hospital CAT Scan Foundation, I am pleased to provide our 2016 annual report.

We continue to see our investment returns out pace our contributions to the Temiskaming Hospital. This allowed the Foundation to contribute \$170,000, including a \$15,000 extraordinary contribution, toward the hospital's expenses to operate the CAT Scan in 2016, an increase of \$20,000 over the contribution made to the Temiskaming Hospital in 2015.

On behalf of the Board of Directors, I would like to thank Mike Downs from the investment management firm of Connor, Clark and Lunn for his investment guidance and management throughout the year. I would also like to thank all of the volunteers from the Temiskaming Hospital and our community who have made our past fundraisers so successful. Without their efforts, we would not be able to host these events.



George Kemp,  
TH CAT Scan Foundation Chair

# BOARD COMMITTEE STRUCTURE

## COMMITTEES OF THE HOSPITAL BOARD

- Quality & Service Planning Committee
- Finance & Resource Planning Committee
- Executive Committee
- Governance Committee
- Joint Conference Committee
- French Language Health Services Committee

## COMMITTEES OF THE MEDICAL ADVISORY COMMITTEE

- Admission & Discharge Committee
- Anesthesia Service Committee
- Credentials Committee
- Emergency/Special Care Committee
- Infection Control Committee
- Medical Services Committee
- Mental Health Advisory Committee
- Operating Room Multidisciplinary Committee
- Perinatal Committee
- Pharmacy & Therapeutics Committee
- Quality of Care/Medical, Audit, Tissue & Transfusion Committee
- Medical Human Resource Committee

# BOARD OF DIRECTORS

## 2016/2017

Chair .....	Bruce Hawkins
Immediate Past Chair.....	Ron Scriven
Vice-Chair & Treasurer .....	Patricia Willard-Inglis
Secretary .....	Margaret Beatty
Trustee .....	Maurice Landriault
Trustee .....	John Bernstein
Trustee .....	Marc Martin
Trustee .....	Deborah Murray
Trustee .....	Richard Beauchamp
Chief of Staff.....	Dr. Femi Olokodana
President, Professional Staff .....	Dr. Nichole Currie
Vice President, Professional Staff/	
Senior Advisory Physician .....	Dr. Khaled Elgadi
Chief Nurse.....	Erin Montgomery

# Clinical Programs and Services



## On-Site Services/Partnerships

Canadian Mental Health Association (CMHA)  
 CBI Physiotherapy & Rehabilitation Centre  
 Community Cancer Care  
 HSN Chemotherapy/Oncology  
 North East Community Care Access Centre  
 North Eastern Patient Transfer Service (NEPTS)  
 Northern Ontario School of Medicine (NOSM)

Spiritual Care Services  
 Timiskaming Diabetes Program  
 Timiskaming Health Unit  
 Timiskaming Home Support  
 Timiskaming Palliative Care Network  
 Victim Crisis Assistance and Referral Services (VCARS)  
 VitalAire

## Specialty Out-Patient Clinics

Cardiology  
 Gynaecology  
 Nephrology  
 Neurology  
 Ophthalmology

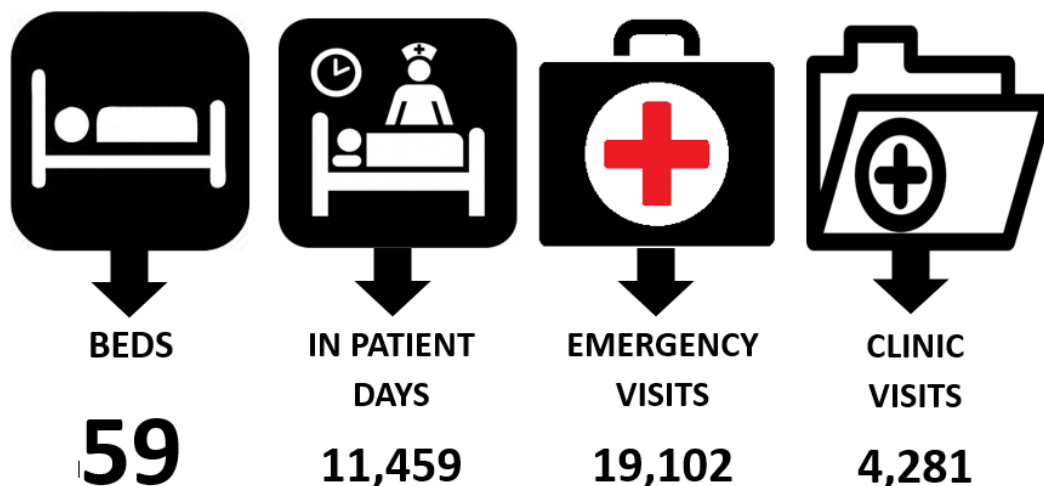


Orthopedics  
 Pediatrics  
 Psychiatry  
 Urology

# PATIENT CARE STATISTICS



Category		Actual to March 2017
Total Weighted Cases		2,426
Medical Surgical	Patient Days	9,952
	Separations	1,199
Intensive Care	Patient Days	779
Obstetrics	Patient Days - Adult	824
	Patient Days - Newborn	650
	Separations - Adult	355
	Separations - Newborn	321
Chronic Care	Patient Days (Resource Utilization Group days)	718
Operating Room	Inpatient Cases	265
	Outpatient Cases	1,757
Ambulatory Care	Emergency Visits	19,102
	Chemotherapy Visits	785
	Clinic Visits	4,281





# PATIENT CARE STATISTICS CONTINUED

## DISTRICT-WIDE PROGRAMS

