

2021-22 ANNUAL OPERATIONS PLAN

Exceptional Care For Our Community!

PATIENT-CENTERED

"The Patient is at the Center of Everything We Do!"



ACCESSIBILITY



QUALITY



EQUITY



SAFETY



- We will ensure patients have timely access to the health care they require
- We will provide care based on the best practices and procedures available
- We will ensure all members of our community have equal access to health care
- We will provide care that brings no harm to patients

COVID-19
ONE Digital Health Record
Patient Engagement Plan
E.S.T.H.T. (Ontario Health Team)
Accreditation
Choosing Wisely

STAFF-FOCUSED

"Creating a Safe Environment Based on Mutual Respect!"



RESPECT



SAFETY



LEADERSHIP

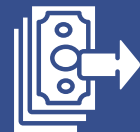


- We will treat each other as we would want to be treated
- We will ensure staff have the tools to perform their job harm-free
- We will proactively find northern-based solutions to service barriers

Work Life Culture
Leadership Training
Hospital Security

FISCALLY RESPONSIBLE

"Ensuring Taxpayers Receive Excellent Value for Their Money!"



VALUE



TRANSPARENT



ACCOUNTABLE



- We will optimize the services we provide with the funding we receive and advocate for our community to receive additional funding to grow our services
- We will communicate with staff and community to explain decisions
- We will take responsibility for the decisions we make

Energy Plan Development
Premium Cost Review
Operational Analytics
Finance Process Review
Capital Project Management
Marketable Services Review
Operational Sustainability
Nutrition & Food Services Review