



ANNUAL REPORT

2015-2016





TABLE OF CONTENTS

Foundational Statements.....	1
Acting Board Chair Report.....	2
Medical Advisory Committee Report	3
Professional Staff Executive	3
Report from the Hospital Auxiliary	4
Board Committee Structure	5
Board of Directors	6
Patient Services	7
Statistical Reports.....	8
Audited Financial Statements.....	Appendix A

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FOUNDATIONAL STATEMENTS



Our Purpose

To be a caring, innovative, community hospital, engaged with our patients, community and partners.

Mission

Quality patient centered health care and education close to home.

Vision

To be a role model for northern rural health care.

Values

Leadership

Excellence

Accountability

Team Work

Respect

Social Responsibility

Safety

MESSAGE FROM THE ACTING BOARD CHAIR

MR. JOHN ROWSELL, B.Sc.(Agr), M.Sc.



This report will lay before you descriptions of how your hospital has operated over the past year, some highlights, and the numbers that demonstrate the hospital's financial position. As you look at this information, it is our hope that you can gain the sense of pride and value we all have in your hospital.

The cornerstone saying 1979 reminds me each time I enter the hospital that it was constructed the year that I came north 37 years ago. What I sense as I enter Temiskaming Hospital is not age; it is a youthful vibrancy that is the result of the people who work here to provide the best health care.

The Board of Trustees recognizes the superb leadership of our CEO Margaret Beatty, and CNO Erin Montgomery and their respective administrative teams in directing the necessary change at the hospital without reduction in services nor involuntary job losses. We feel that our Chief of Staff, Dr. Khaled Elgadi, physicians, nursing team, registered health care professionals and all staff are able to focus on patients and their families first, and that's exactly how it should be. Congratulations to all!

We are very fortunate to have the support of over 90 volunteers, the Temiskaming Hospital Foundation, the CAT SCAN Foundation and the volunteer Board of Trustees. We benefit from the suggestions of patients, their families and our new Patient Advisory Committee. Temiskaming Hospital really is a community-driven organization for the safety and care of patients and their families.

Accreditation Canada awarded Temiskaming Hospital 'Exemplary' status in 2013. We are going through an accreditation review again in the week of June 6, 2016. Third party review is an important for continued improvement and maintaining your trust in your hospital.

We are also near to completion of our strategic plan that will take us to 2020. The theme is *Care Close to Home*. It aligns very well with the health system restructuring that is being undertaken by the Ministry of Health and Long Term Care. We are committed to strengthening our relationships with the health care providers in our community to provide a more seamless journey in the provision of care close to home for patients and their families.

It has been an honor to serve as Acting Chair since February 2016. I thank Ron Scriven for his leadership since June of 2014, and the Board of Trustees for their confidence.

MEDICAL ADVISORY COMMITTEE REPORT

DR. KHALED ELGADI, Chief of Staff



2015/16 was my second year as a Chief of Staff. Thank you to my colleagues for their continued support in this role.

The highlight of this year was consolidating our clinical partnership for medical imaging services with the radiology team at Health Sciences North. The group continues to provide a quality timely service to our community. The addition of a new state of the art ultrasound machine added to the improved quality of service. The department will continue to tap into more opportunities to bring more interventional radiology services to our district.

Our laboratory changed leadership. Dr. Michel Bonin from Health Science North joined our team as Laboratory Medical Director. He brings a great fund of expertise. I would like to take this opportunity to thank our previous Laboratory Medical Director, Dr. Anurag Chopra, who provided excellent services for many years. Dr. Bonin wasted no time and made several significant recommendations that would result in more efficient delivery of lab services and save unnecessary costs. Also, we are in the process of replacing a key piece of equipment, the chemical analyzer, as recommended by Dr. Bonin.

Dr. Saquib Siddique joined our surgical department as a second surgeon. He provides excellent service to our community.

Our emergency department faced significant challenge this year with the retirement and departure of a number of our colleagues. Both staff and Hospital worked very hard to cover this void. Health Force Ontario is a successful resource and support for locum doctors. The need for a long term solution is well recognized. The Medical Human Resource Committee was established last year with a mandate to create short and long term plans to address medical staff vacancies in all department. This will continue to be a challenge this year.

Lastly, this is my last year as a Chief of Staff. I would like to thank my colleagues for the opportunity and support. I also want to thank the Administration Staff for the team work. I would also like to thank the members of the Board of Trustees for commitment to this organization. All the best to the new Chief of Staff, Dr. Femi Olokodana.

PROFESSIONAL STAFF LEADERSHIP

EXECUTIVE

Chief of Staff:	Dr. Khaled Elgadi
President:	Dr. Nichole Currie
Vice-President:	Dr. Femi Olokodana
Secretary:	Dr. Patrick Logan

CHIEFS OF SERVICE

Anesthesia:	Dr. Vincent Dubois
Dentistry:	Dr. John Marcassa
Emergency/Special Care:	Dr. Jean Corbin
Medicine:	Dr. Colleen Davies
Obstetrics/Gynecology:	Dr. Steve Sears
Surgery:	Dr. Khaled Elgadi

MEDICAL DIRECTORS

Diagnostic Imaging:	Dr. Daniel Struk
Laboratory:	Dr. Michel Bonin

CLINICAL ADVISORS

Cardiopulmonary Program:	Dr. Andre Hurtubise
Day Medicine Program:	Dr. Andre Hurtubise
Rehabilitation	Dr. Don Davies
Long Term Care	Dr. Don Davies
NOSM Liaison	Dr. Stacy Desilets

HOSPITAL AUXILIARY REPORT

DIANE CHARTRAND VACHON, *President*



This year again our members have gladly volunteered hundreds of hours to our local Hospital. The Gift Shop, a very important source of revenue, is always managed and operated by volunteers. The Nevada and annual Raffles are also significant sources of income. Our Auxiliary members continue to volunteer in ER, Day Medicine, and Hairdressing which greatly supports the Nursing staff and is significantly beneficial to the patients.

Although our membership has dropped slightly this year, from 75 to 70 we maintain an enthusiastic core of volunteers. A different approach to recruit new members has been launched. An article inviting members to join the Auxiliary will be on Cable TV and Facebook. This initiative should hopefully give our organization greater visibility and lead to an increasing number of volunteers.

In March 2016 the Auxiliary received a request to contribute towards the cost of replacement of a Chemistry Analyzer used in the Lab. This piece of equipment performs a number of blood tests vital to providing high quality patient care. The members approved \$30,000 toward the purchase of this equipment. Another request for the purchase of a Fetal Telemetry Monitoring System for OBS at a cost of \$13,500 was also approved by our members.

The Auxiliaries voted again this year to give four \$1,000 bursaries to post-secondary education graduates pursuing studies in the medical field. Two graduating students from both schools Temiskaming District Secondary School and Ecole secondaire catholique Sainte - Marie received a \$1,000 bursary. This year we also sent a poster to both Schools inviting students to do their volunteer hours at the Gift Shop. Interested students will receive training and will be working with one of our adult volunteers. We believe this will provide these students the opportunity to contribute to their community and their local hospital.



The Auxiliary continues to provide funds for long term patients to help purchase material needed for different activities and flowers or gifts for special events.

The Auxiliary has agreed to take part in the Temiskaming Hospital Campaign "Care Close to Home". They will be recognized for their support and will be on the list of Donors.

A Volunteer Appreciation Dinner was held on April 20, 2016. Thank you to the Hospital Board for their support and encouraging gesture.

BOARD COMMITTEE STRUCTURE

COMMITTEES OF THE HOSPITAL BOARD

- Quality & Service Planning Committee
- Finance & Resource Planning Committee
- Executive Committee
- Governance Committee
- Joint Conference Committee
- French Language Health Services Committee

COMMITTEES OF THE MEDICAL ADVISORY COMMITTEE

- Admission & Discharge Committee
- Anesthesia Service Committee
- Credentials Committee
- Emergency/Special Care Committee
- Infection Control Committee
- Medical Services Committee
- Mental Health Advisory Committee
- Operating Room Multidisciplinary Committee
- Perinatal Committee
- Pharmacy & Therapeutics Committee
- Quality of Care/Medical, Audit, Tissue & Transfusion Committee
- Medical Human Resource Committee

BOARD OF DIRECTORS

2015/2016

Acting Chair..... John Rowsell
Immediate Past Chair..... Ron Scriven
First Vice-ChairBruce Hawkins
Second Vice-Chair.....Maurice Landriault
Treasurer Patricia Willard-Inglis
SecretaryMargaret Beatty
TrusteeGeorgette Saxton
Trustee Carmen Koski
Trustee John Bernstein
Chief of Staff..... Dr. Khaled Elgadi
President, Professional StaffDr. Nichole Currie
Vice President, Professional Staff/
Senior Advisory Physician Dr. Femi Olokodana
Chief Nurse.....Erin Montgomery

Clinical Programs and Services



On-Site Services/Partnerships

Canadian Mental Health Association (CMHA)
 CBI Physiotherapy & Rehabilitation Centre
 Community Cancer Care
 HSN Chemotherapy/Oncology
 North East Community Care Access Centre
 North Eastern Patient Transfer Service (NEPTS)
 Northern Ontario School of Medicine (NOSM)

Spiritual Care Services
 Timiskaming Diabetes Program
 Timiskaming Health Unit
 Timiskaming Home Support
 Timiskaming Palliative Care Network
 Victim Crisis Assistance and Referral Services (VCARS)
 VitalAire

Specialty Out-Patient Clinics

Cardiology
 Gynaecology
 Nephrology
 Neurology
 Ophthalmology

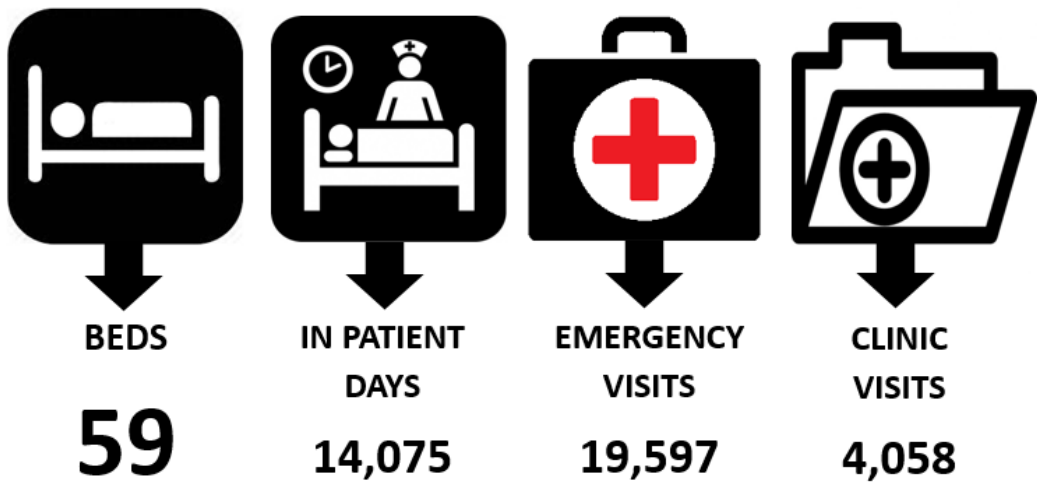


Orthopedics
 Pediatrics
 Physiatry
 Psychiatry
 Urology

PATIENT CARE STATISTICS



Category		Actual to March 2016
Total Weighted Cases		2,351
Medical Surgical	Patient Days	12,779
	Separations	1,173
Intensive Care	Patient Days	692
Obstetrics	Patient Days - Adult	617
	Patient Days - Newborn	488
	Separations - Adult	280
	Separations - Newborn	266
Chronic Care	Patient Days (Resource Utilization Group days)	507
Operating Room	Inpatient Cases	262
	Outpatient Cases	1,741
Ambulatory Care	Emergency Visits	19,597
	Chemotherapy Visits	1,087
	Clinic Visits	4,058



PATIENT CARE STATISTICS CONTINUED

DISTRICT-WIDE PROGRAMS

